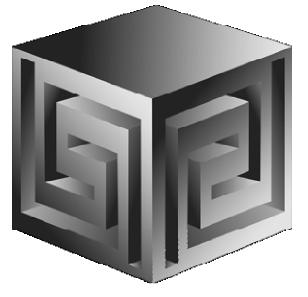
# Building an End to End OLAP Solution using Oracle Business Intelligence

COLLABORATE '06 Paper # 306



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### Vlamis Software Solutions, Inc.



- Founded in 1992 in Kansas City, Missouri
- Oracle Partner and reseller since 1995
- Specializes in ORACLE-based:
  - Data Warehousing
  - Business Intelligence
  - Data Transformation (ETL)
  - Web development and portals
  - Express-based applications
- Delivers
  - Design and integrate BI and DW solutions
  - Training and mentoring
- Expert presenter at major Oracle conferences

### **Outline**



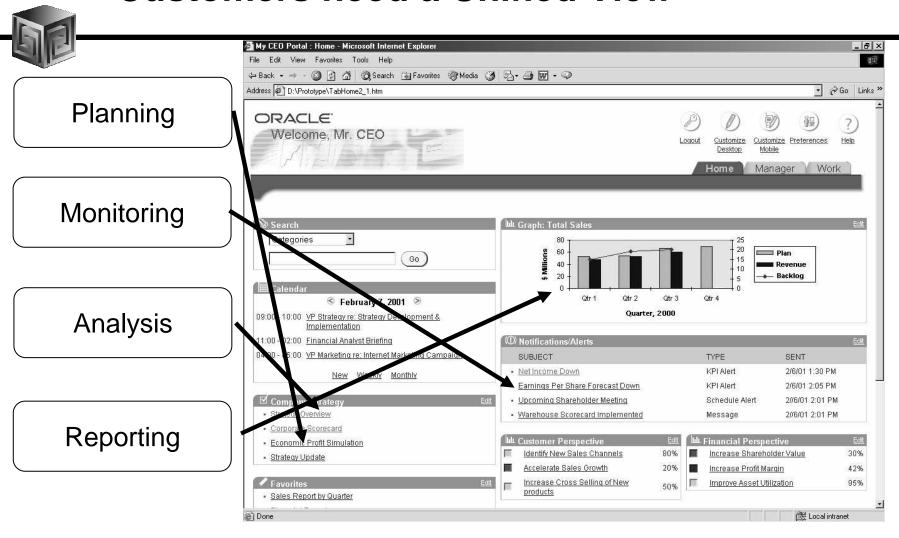
- Introduction History
- Technology Overview
- Starting with OWB
  - What is OWB
  - Using OWB to build OLAP
  - Deploying and viewing data
- The Front-End
- Overview of Options
- Discoverer OLAP Specifics
  - General Features of Discoverer OLAP
  - Plus or Viewer
  - Demo
- BI Beans Specifics
  - General Features of BI Beans Applications
  - Features Unique to BI Beans
  - Demo
- Spreadsheet Add-in Specifics
  - Demo
- Wrap it up!

### In the Past

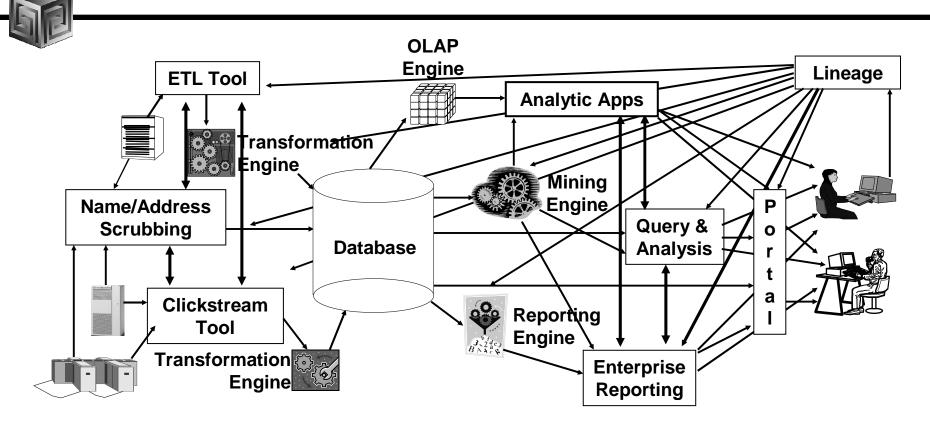


- Previous development of BI and OLAP Applications required proprietary development environment
- Each deployment model required a different tool
- Development effort very labor intensive
- Concept to Deployment takes long time
- Requires specialized skills

#### **Customers need a Unified View**



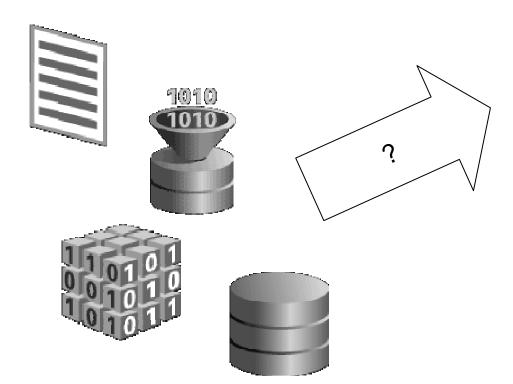
## **Business Intelligence Market Multi-Vendor, Un-integrated**

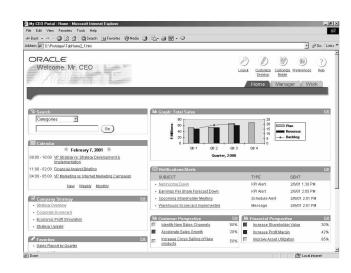


- Protracted and complex implementation
- Escalating maintenance costs
- Software and Metadata Integration is key!

### How do I get from Raw Data to Unified View?

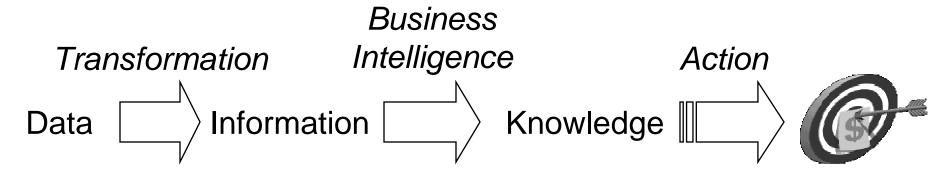






### **Turning Data into Profit....**











# The Data → Information Transformation



Data becomes useful information when:

- You understand its content and structure (metadata)
- It's secure (unbreakable)
- You can access it in a timely manner (grid)

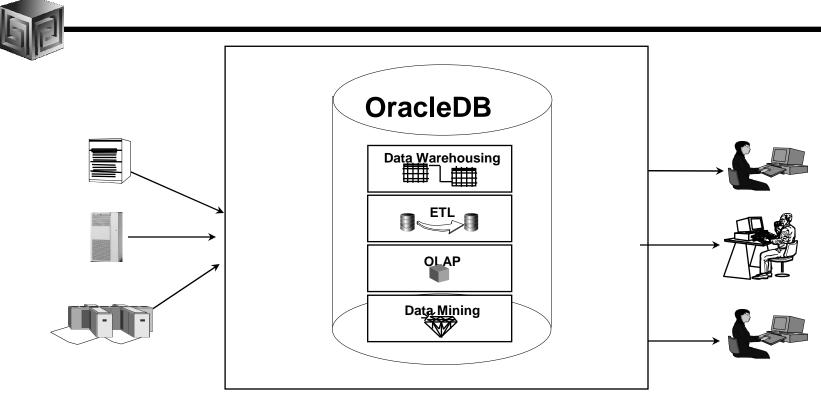
# The Data → Information Transformation



Data becomes useful information when:

- You understand its content and structure (metadata)
- It's secure (unbreakable)
- You can access it in a timely manner (grid)
- You can trust it (quality)

### BI the New Way: Oracle DB



- Single business intelligence platform
  - -Reduce administration, implementation costs
  - -Faster deployment & Improved scalability and reliability

### What Does OLAP Add to a DW?



- Multidimensional user view of data
- Users create own reports
- Users create own measures
- Easy drill-down, rotate
- Iterative discovery process (not just reports)
- Ad-hoc analysis
- Easy selection of data with business terms

### What Makes a DW OLAP-Ready?



- Star schema design
- Simple dimension tables (level-based)
- All tables dimension or fact (no "auxiliary tables for dimension tables)
- Each child has single parent (no many-to-many)
- Total level at top of each dimension
- End\_date and Timespan attributes for TIME
- Unique descriptions across all levels
- Fact tables with additive measures

### Oracle BI – Getting the Data In



- Storing / calculating with the data
  - Oracle RDBMS
  - Oracle OLAP (an option to the RDBMS)
- Getting the data in / managing
  - Oracle Warehouse Builder
  - Oracle Enterprise Manager
  - Analytic Workspace Manager

### What is Oracle Warehouse Builder?



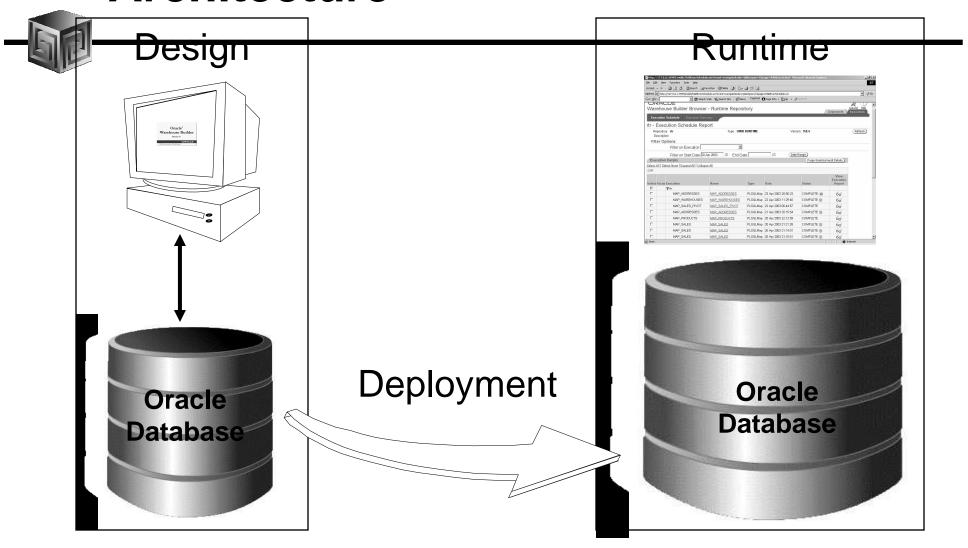
- Enables the extraction, transformation, and loading of data to produce quality information in the Oracle database
- Protects and leverages customer investment in the Oracle technology stack through data and metadata integration

### **Paris themes**



- Enabling Quality Information
- Enabling Business Intelligence
- Enabling Expertise capture

### **Architecture**



### **Sources & Targets**



#### Sources

#### Oracle

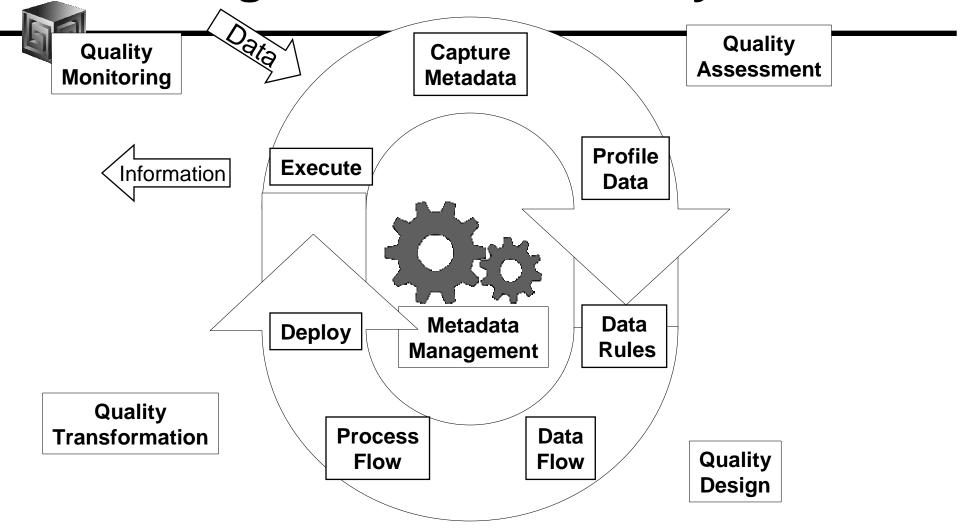
- Tables, Views, MViews,
   Queues, External Tables,
   Table Functions, Streams,
   PL/SQL API's, Sqlloader...
- DB2, Sybase, SQLServer, Informix, ... (Oracle Transparent Gateways)
- Any ODBC source
- Flat Files
- Applications
  - Oracle Apps
  - SAP
  - Custom SQL App

#### Targets

#### Oracle

- Tables, Streams, OLAP,
   Table Functions,
   PL/SQL API's
- DB2, Sybase, SQLServer, Informix, ... (Oracle Transparent Gateways)
- Flat files

### **Enabling Information Quality**



### **Data Profiling**



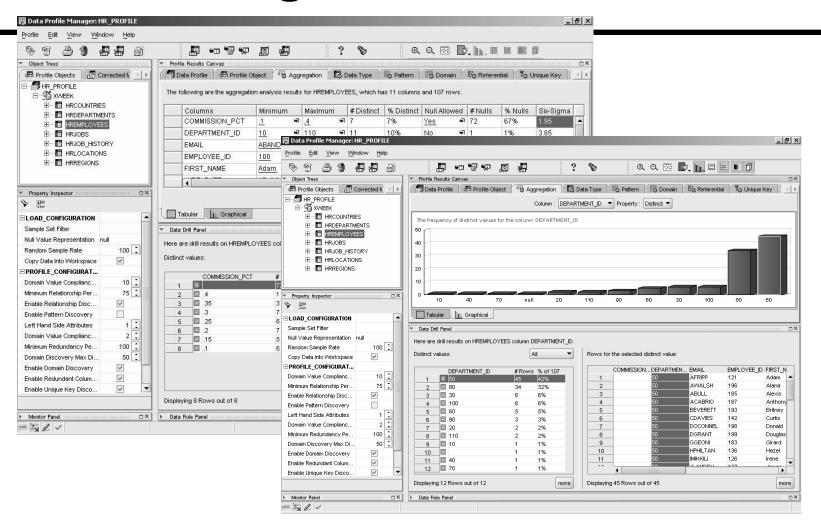
Allow users to analyze data

- discover the structural content
- capture the semantics
- Identify anomalies and outliers
- Automatically derive business rules and maps to clean data
- Derive Quality Indices (e.g. 6-sigma)
- Auditors monitor quality on an ongoing basis
- Integrated as part of ETL

Columns	Pattern	Format	Format % Unique
			Compliant
Hdate	YYYY-MM-DD	Date	82%
SSN	9(3)-9(2)-9(4)	US Social Security Number	3%
Phone	9(3)-9(3)-9(4)	US Phone Number	16%
ld	9(5)	<not found=""></not>	N/A Yes
Contact	A@A.A	Email	99% No

### **Data Profiling**





### **Data Quality in OWB**



- Data Quality functionalities are *integrated* into ETL processes
  - Disciplined approach to Data Quality, not an afterthought
  - Data Quality is modeled, executed and audited just like any other transformation
- · Consists of
  - Data Profiling
  - Name and Address Cleansing
  - Match-Merge
  - Data Mining

### **Data Cleansing**



- Parsing
- Standardization
- Correction
- Augmentation

	Input Data		<b>Corrected Data</b>
Name:	Josephine Random	Name:	Ms. Josephine Random
Title:	Senior Manager	Title:	Sr. Mgr.
<b>Company Name:</b>	Oracle	Company Name:	Oracle Corp.
Address:	500 oracle parkay	Address:	500 Oracle Pkwy
Line1:	redwood, az 94065	City:	Redwood City
		State:	CA
		Postal Code:	94065-1675

 Line2:
 USA
 Country:
 USA

 Phone:
 506 7000
 Phone:
 650 506 7000

**E-mail:** joe.random@oracle.com **E-mail:** joe.random@oracle.com

Gender:

### **Match-Merge**

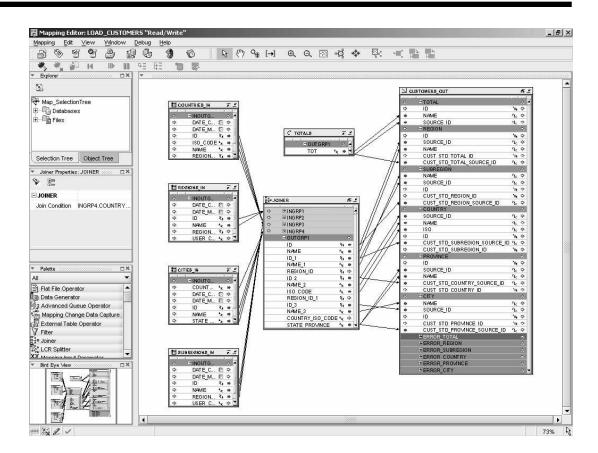


- Matching is the process of determining, through business rules, which records refer to the same logical data
- Merging is the business rules driven consolidation of the data from the matched set into a single record
- Uses of Match-Merge are
  - De-duplication
  - House-holding
  - Record Linking

### **ETL: Mappings**

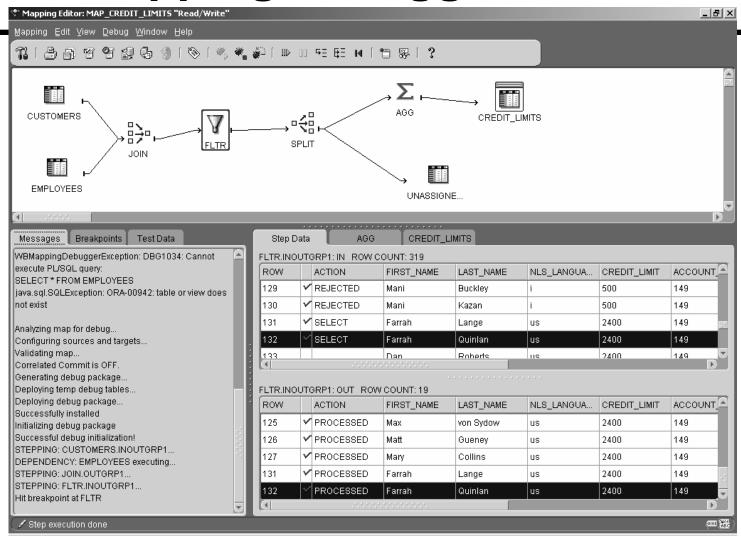


- Graphical, declarative modeling of Data Flows
- Map from Source to Target
- Integrated Data Quality
  - N&A standardization
  - Match/Merge
  - Profiling
- Generates SQL & PL/SQL
  - Merge, transportable tablespaces, sqlloader, table functions, streams, xml data types, BLOBS/CLOBS, ...
- Leverage custom data transformations
- Pluggable maps for reusability of logic



### ETL: Mapping debugger

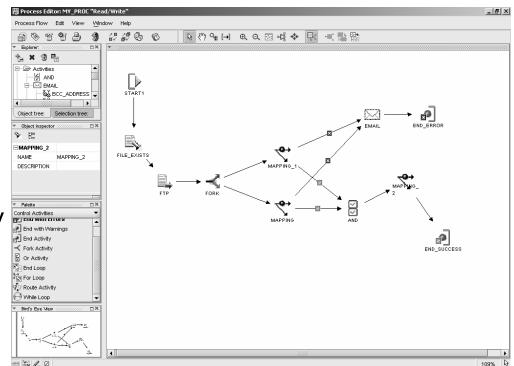




### **ETL: Process flows**



- Graphical, declarative modeling of Process/work Flows
- Co-ordinate execution of Maps and other activities
- Send email, FTP source/target files, call any external process, Notifications
- Generates Oracle Workflow, Oracle Scheduler & XPDL



### **Real-Time Data Integration**



- Real-time Maps
  - Support pull-based, message-oriented processing of data
    - Maps as message listeners
    - Process data as/when it arrives
- Sources: Oracle Streams, AQ's
- Table Functions
  - Read from or write to Oracle Table Functions
    - Read: permits fast source read due to pipelined, parallel data flow
    - Write: permits map execution at time of data request
  - Avoids using temporary tables

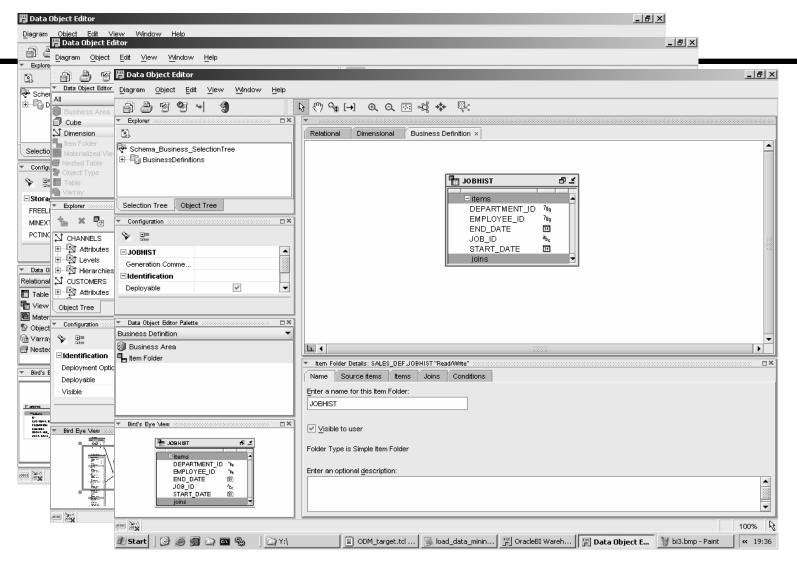
### Data Object Design – One Editor



- Dimensions, cubes, tables, views, complex objects, ...
- Support for Star, Snowflake, Skip-Level, calculated measures, ...
- One editor for creation, configuration, validation, code generation, impact analysis, deployment, data viewing

### **Data Object Editor**





### **Metadata Services**



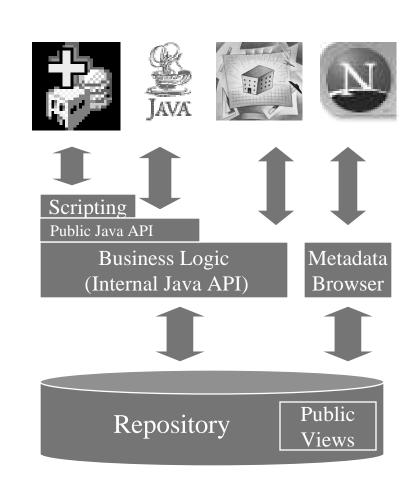
- Dependency Management
  - Data Lineage
  - Impact Analysis
- Metadata Snapshots
- Change Management (diff, merge and reconcile)
- Security (roles)
- Multi-language Support (MLS via XLIFF)
- Extensibility user defined properties, objects, and associations
- Reporting (browser)
- APIs (JAVA, Scripting, SQL, PL/SQL)
- Exchange (import/export)



### **Openness**



- Metadata Repository
  - Public SQL Views
- Business Logic
  - Public Java API
- Clients
  - GUI
  - Metadata Browser
  - Scripting
  - Custom Java Application



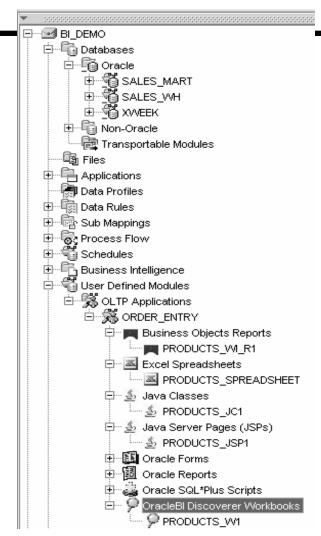
### **User-Defined Objects & Icons**



- User-Definable:
  - Objects
  - Associations
  - Properties

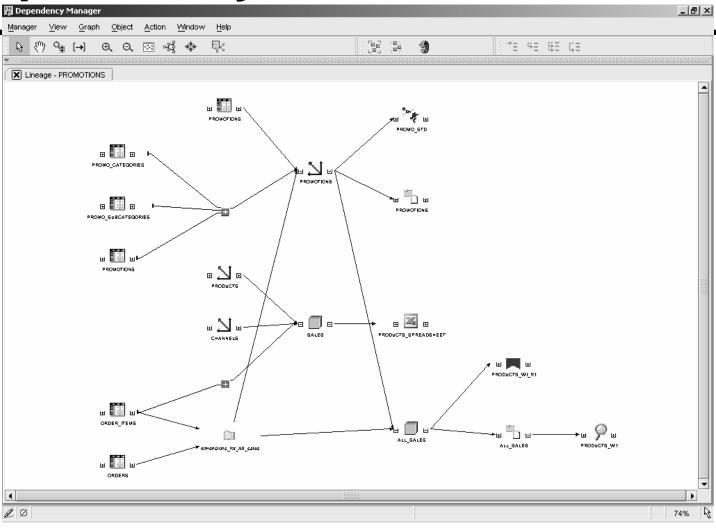
ALL in the OWB repository!

- Custom icons for easy recognition
- Access full metadata services of OWB e.g. impact analysis



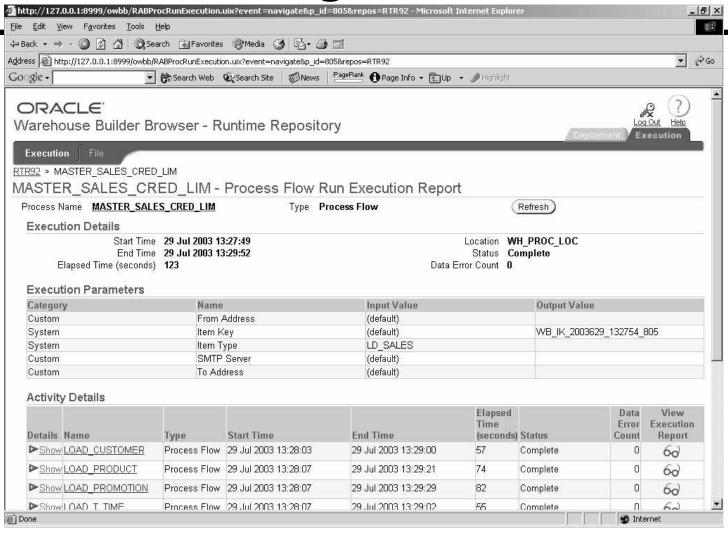
### **Impact Analysis**



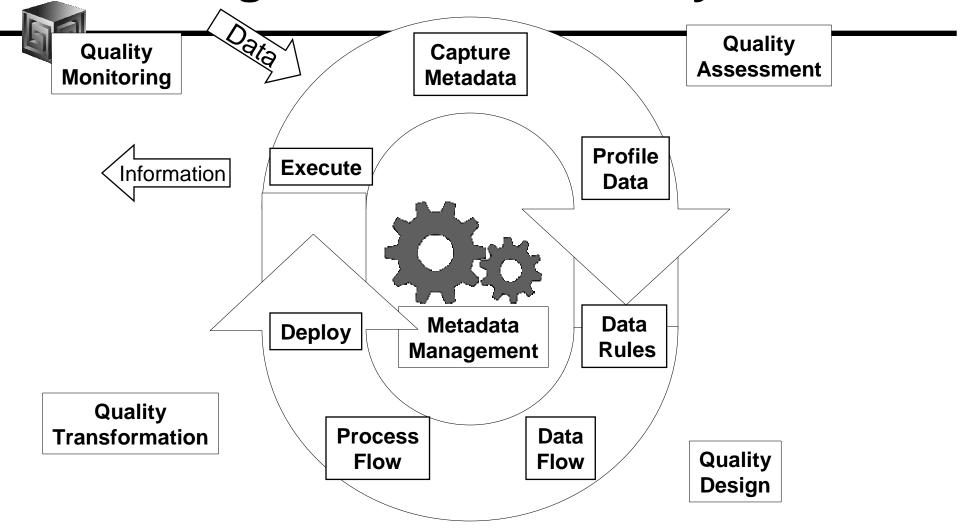


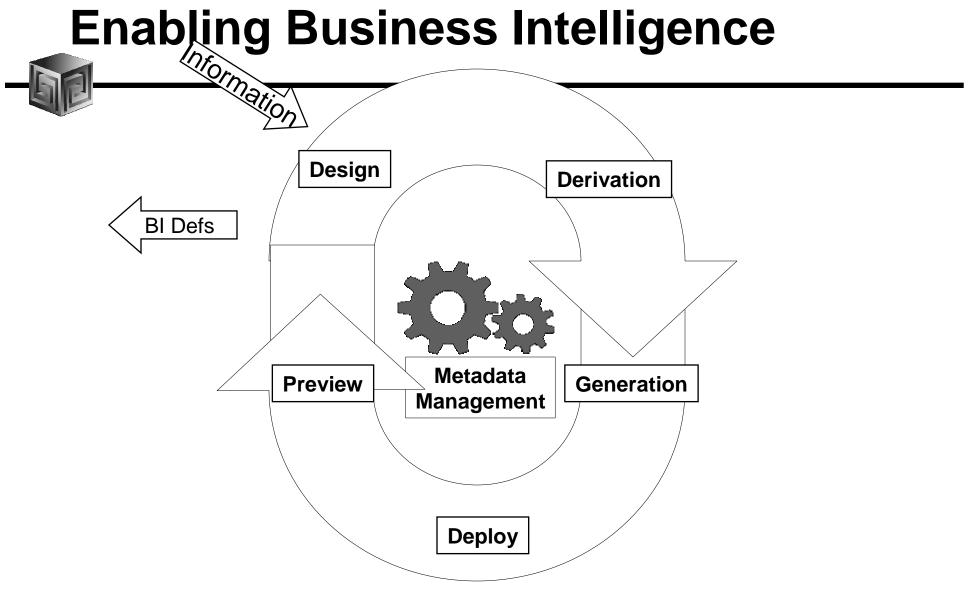
### **Runtime Management**





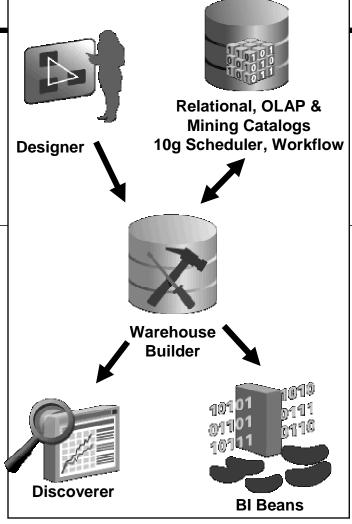
### **Enabling Information Quality**



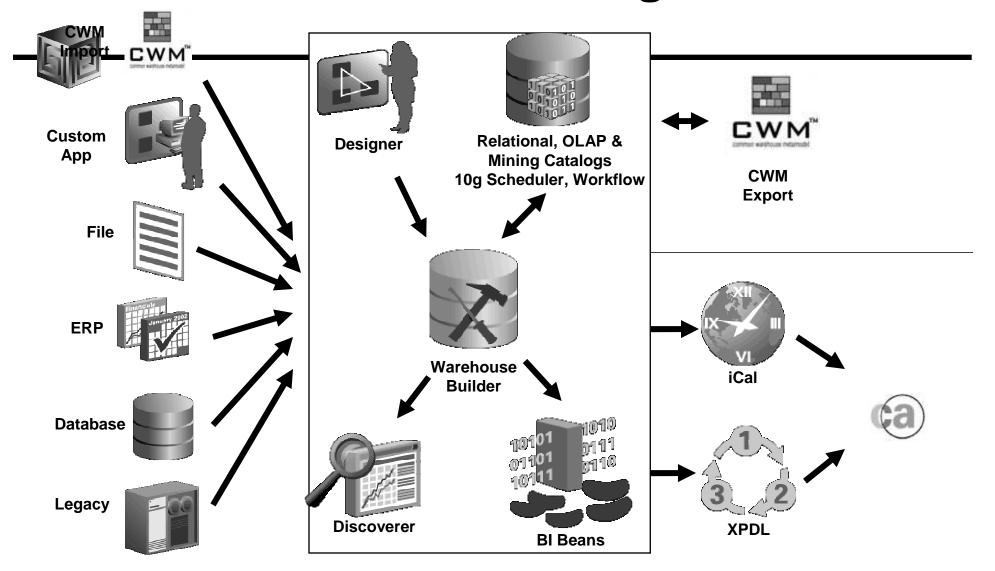


Business Intelligence Object Derivation

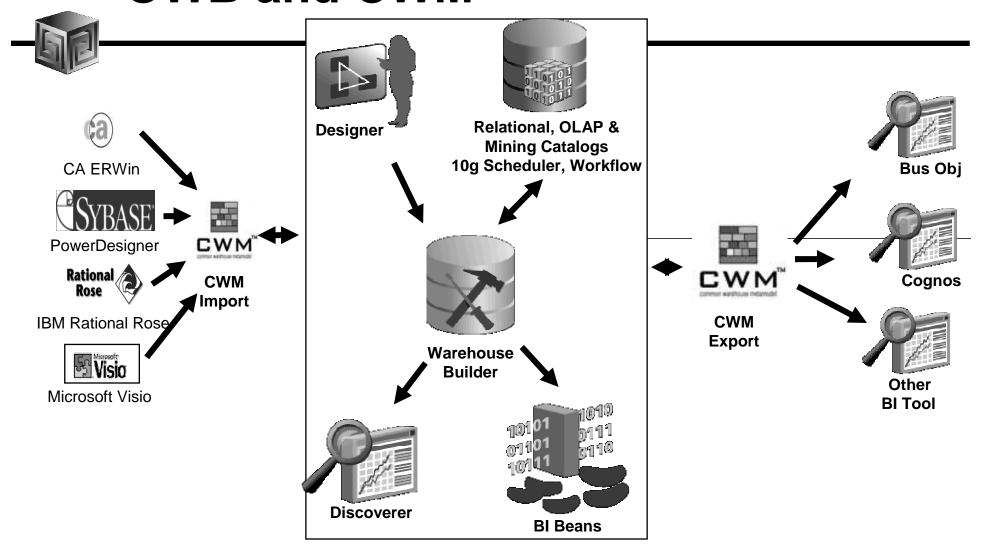
- Create and Derive Business intelligence objects
  - Oracle OLAP Cubes & Dimensions
  - OracleBI Discoverer EUL
  - OracleBI Beans Reports
- Included in Lineage and Impact analysis!



# **End-to-End Meta Data Integration**



#### **OWB** and **CWM**



**Enabling Expertise Capture** Expertise **Enabling** BI Defs **Business** Intelligence Information **Enabling** Quality Information

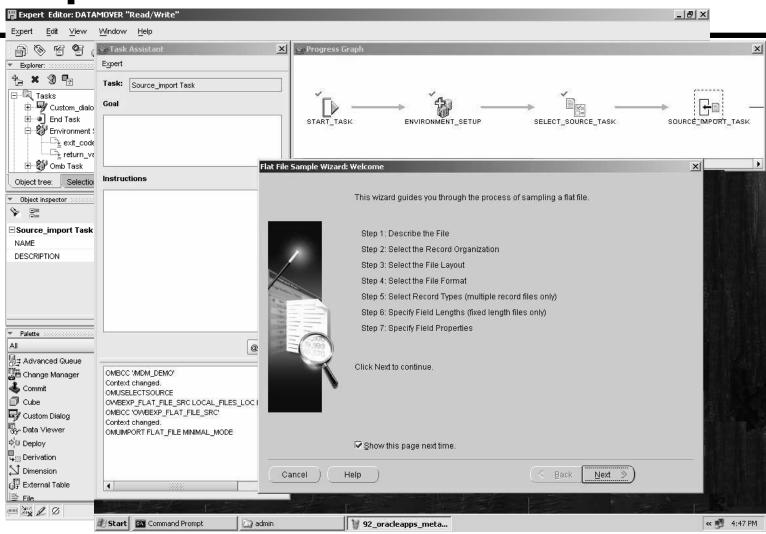
#### **Experts**



- Re-use OWB Components to build your OWN application!
  - Define best practices & directed guidance
- Run Standalone or within OWB Design-time
- Declarative Definition & Guided execution
- E.g. "Data-Mover" Expert
  - Offers users the ability to easily copy data from:
    - Table-to-Table
    - File-to-Table

## **Expert Editor**





## Platforms, Packaging



#### Available On:

Win32(Windows NT/2000/XP/2003),
 Win64(XP/2003), Linux x86, Linux Itanium,
 Solaris, HP-UX (RISC), HP-UX (Itanium), AIX,
 Tru64

#### Packaging:

- Oracle Developer Suite (iDS)
- Oracle Business Intelligence

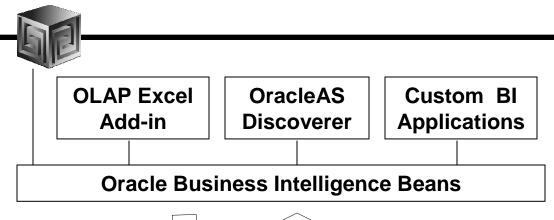


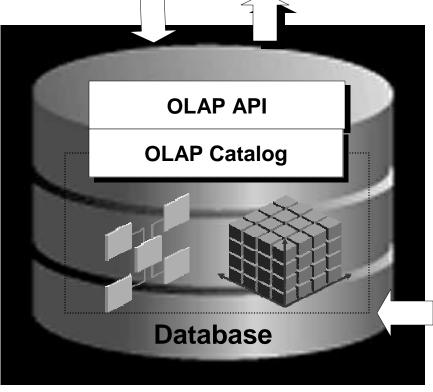
### **Getting the Data Out**



- Once the Data is in OLAP how do we get the data out?
- Alternatives
  - BI Beans applications (Custom or pre-built)
  - Discoverer
  - Discoverer and Oracle Portal
  - Oracle Reports
  - SQL Access from any SQL tool
  - Spreadsheet Add-in
  - Any except Spreadsheet add-in can be in a portal and with web interface

#### Ad-hoc Access OLAP via Discoverer





#### **OracleAS Discoverer**

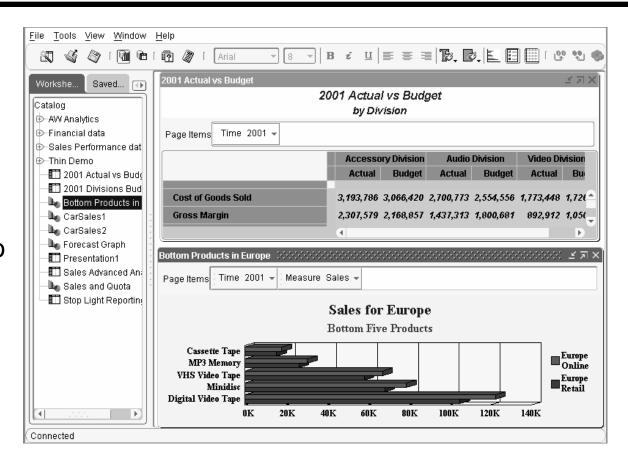
- An intuitive ad-hoc query, reporting, analysis, and Webpublishing tool
- Enables advanced analyses on both operational and OLAP data sources

Warehouse Builder
Enterprise Manager
AW Manager

# Discoverer 10g – Discoverer OLAP



- Currently AWM creates EUL for SQL Access
- Disco 10g adds
   Direct Access to
   OLAP

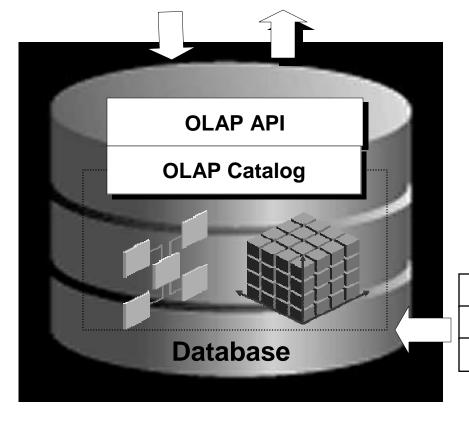


#### **Custom Development via BI Beans**



**Custom BI Applications** 

**Oracle Business Intelligence Beans** 



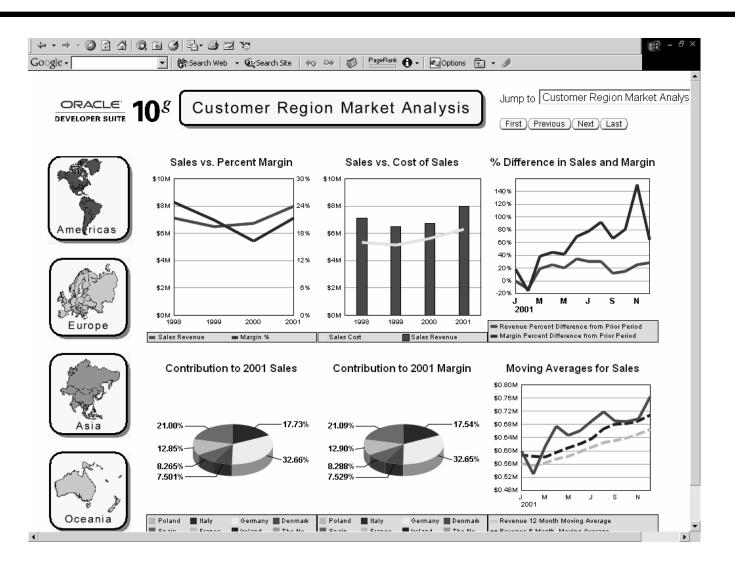
#### **Custom BI Applications**

- BI Beans integrated with JDeveloper provides a powerful environment for rapidly developing powerful business intelligence applications
- Targeted applications enable companies to deliver valuable insights to a wide range of end users: executives, analysts, information consumers

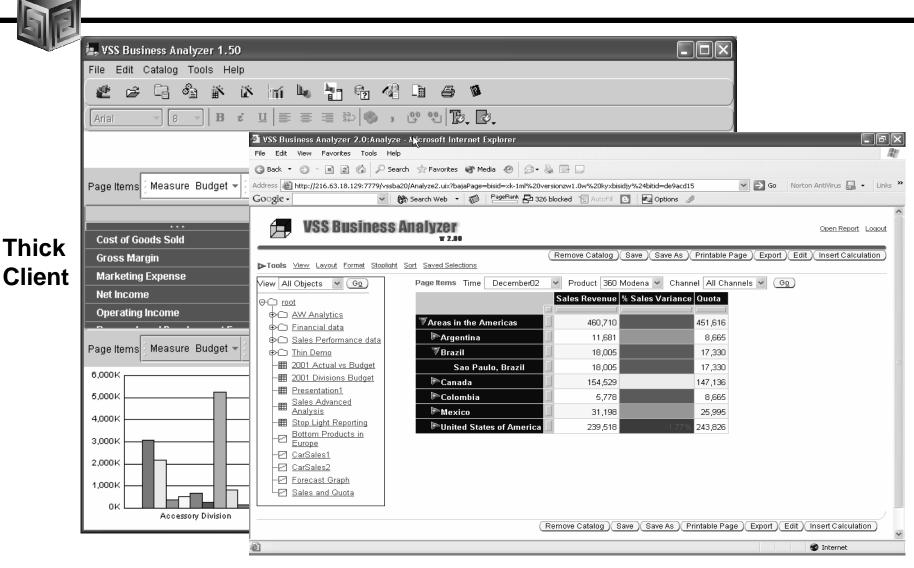
Warehouse Builder
Enterprise Manager
AW Manager

# **Custom BI Application**



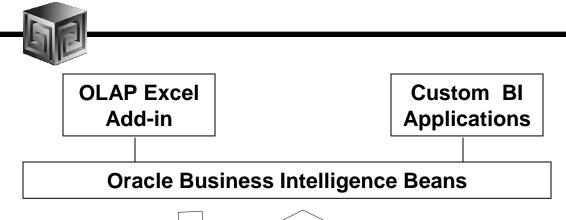


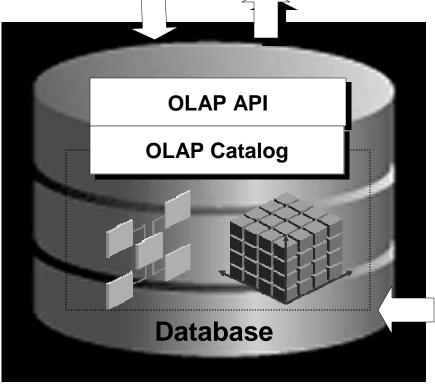
## **BI Beans Applications**



**Thin Client** 

#### Access to All OLAP Data from Excel





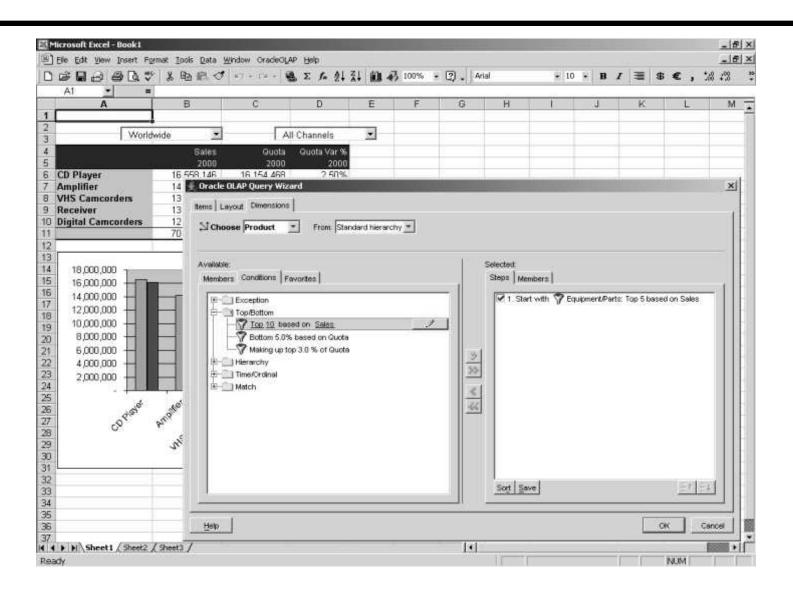
#### **OLAP Excel Add-in**

- Query Oracle OLAP directly from Excel
- Leverages BI Beans Query Builder and Calc Builder

Warehouse Builder
Enterprise Manager
AW Manager

# **Spreadsheet Add-In**





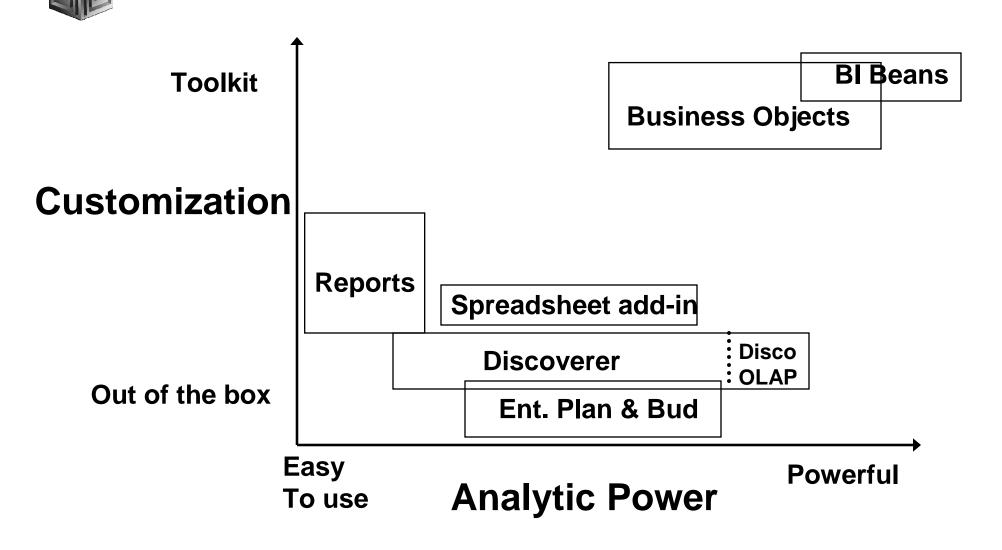
#### What Access Tool?



- Java OLAP API designed for products
- Discoverer for ad hoc analysis
- BI Beans for custom applications (using JDev)
- Spreadsheet Add-in for access from Excel
- Oracle Reports for highly formatted reports
- Oracle Apps for analysis of Apps data
- 3rd Party tools fill in gaps

# **Choices for Viewing Data**





### **Discoverer Specifics**

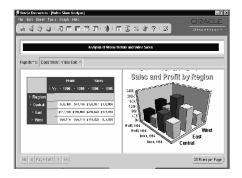


- Discoverer "Classic" still there
- Discoverer OLAP built with BI Beans
- Integrated Relational and Multidimensional access to data
- Discoverer OLAP uses BI Beans repository with Discoverer extensions
- Uses "Workbook" metaphor to organize crosstabs and graphs into screens

### Three Deployments of Discoverer

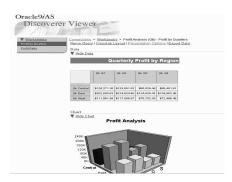


#### **Discoverer Plus**



Power user tool
Creates new workbooks
Runs via applet

#### **Discoverer Viewer**



Casual user tool
Existing workbooks
Launched from Browser
Zero footprint

#### **Discoverer Portlets**



Casual user tool
Existing workbooks
Part of Portal
Launches Viewer
Zero footprint





- Single tool for both relational and multidimensional analysis
- Easy access to powerful analytics of the database
- Highly customizable display
- Support collaboration

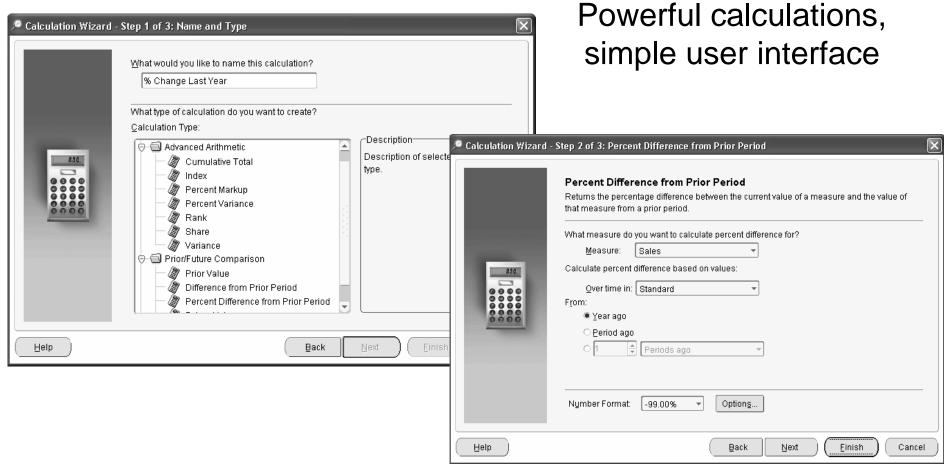
# **Query Building**





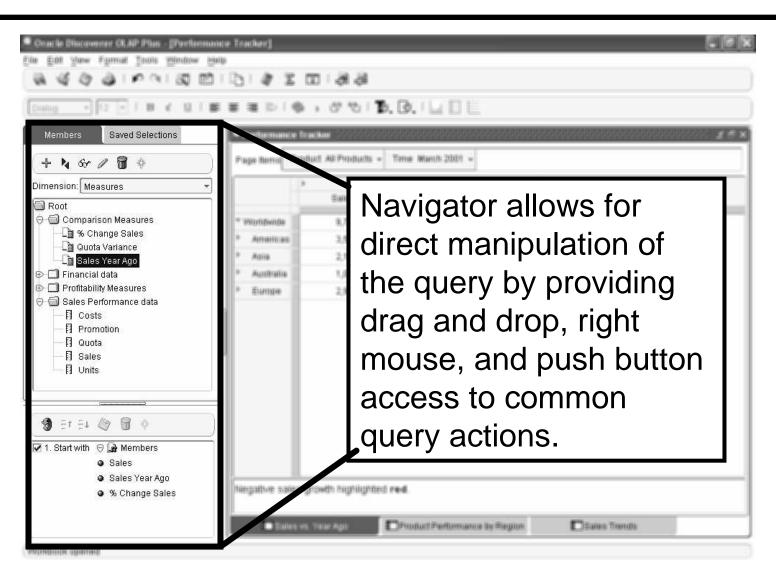
#### **Custom Calculations**





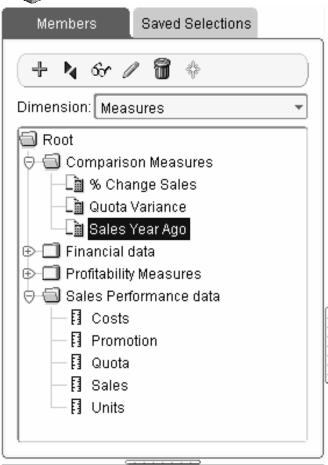
## **Direct Manipulation**





### Navigator – Member Selection

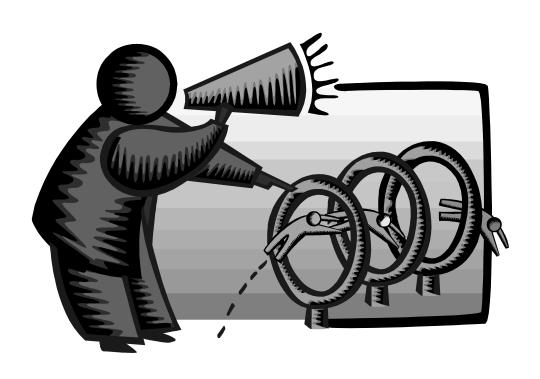




 Dimension members and measures can be selected and applied to the worksheet

# Demonstration of Discoverer OLAP





# Discoverer Plus Features Over Vanilla Bl Beans Application



- Multiple deployments
  - Thick applet
  - Thin viewer
  - Portlet
- Worksheet metaphor
- Export to PDF
- Undo
- Drag and Drop selection changes
- Totals at bottom or right
- Other features as well

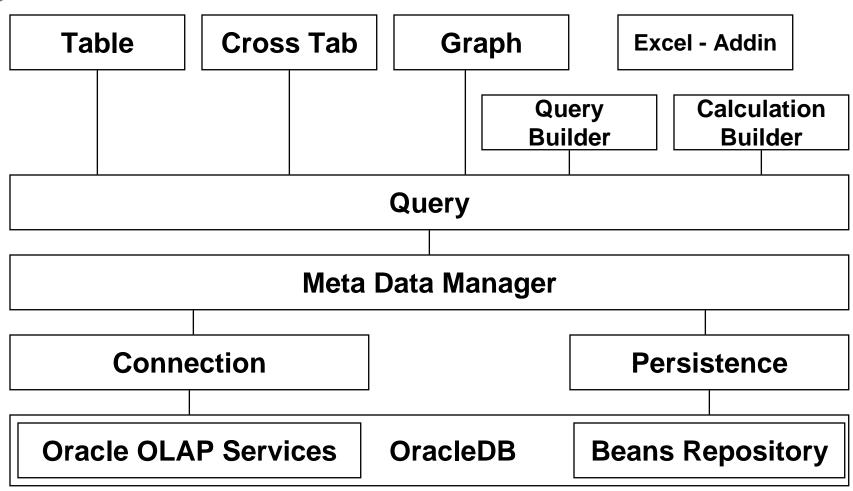
### **BI Beans Specifics**



- Can look like anything
- Since custom coded, can do anything
- Generally, use Cross-tab and Graph bean to present data
- Can integrate other data easily
- JDeveloper not required, but helpful
- No deployment license necessary
- Requires Oracle OLAP to run

#### **Business Intelligence Beans**

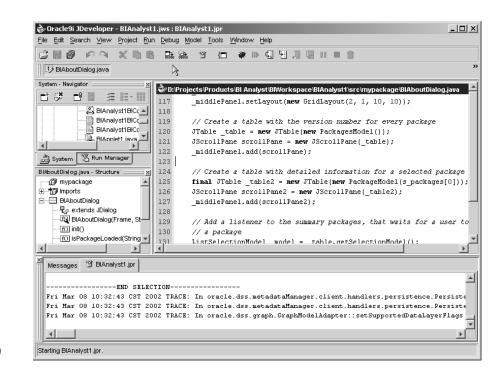




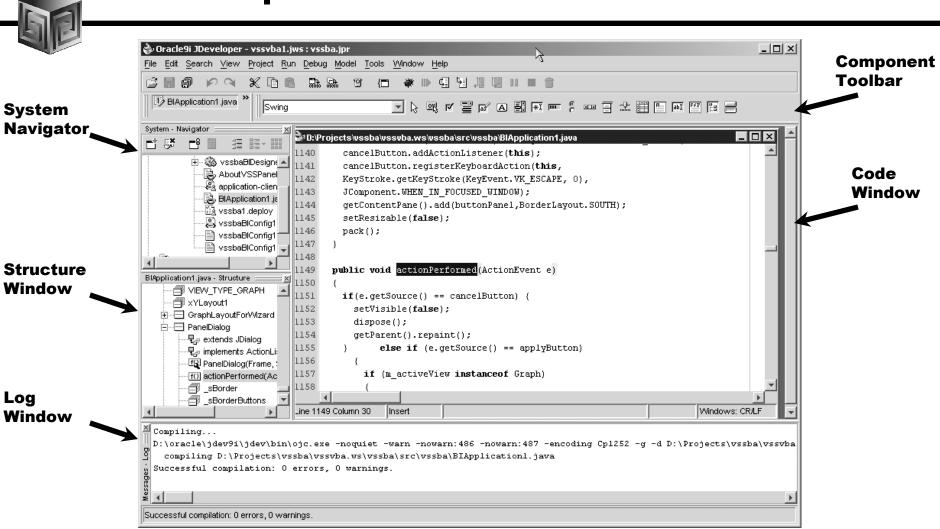
#### JDeveloper Integration



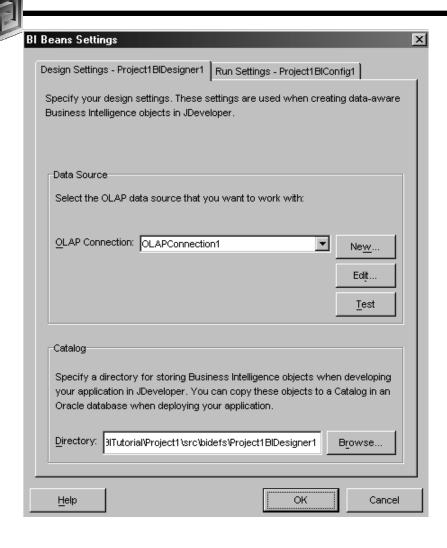
- Single Development tool for Relational and OLAP dev
- Design-time integration objectives
  - Use JDeveloper concepts; extend when necessary
  - Live data access
  - Run application objects
  - Extensive use of Wizards to support rapid development
  - Use BI Beans runtime repository to enable multiple deployment options



#### JDeveloper Environment



# **BI Beans Designer Settings**

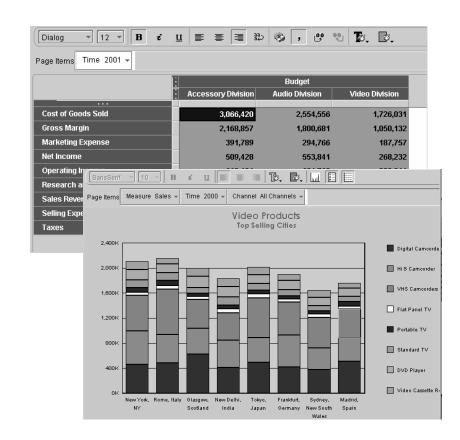


- Container for Business Intelligence Objects
- References information needed to connect:
  - to Oracle OLAP
  - and the BI Beans
     Catalog.
- Design Settings Lets you view and edit settings in your BI Designer object
- Run Settings Lets you view and edit settings in

#### **Presentation Beans**



- Provides common user interface across Oracle BI products
- Translate UI gestures into OLAP events
- Graph
  - Over 50 graph types
  - Can modify appearance
- Crosstab/Table
  - Cell level formatting
- View toolbar enables simple access to formatting capabilities
- Customers: <u>Discoverer</u>, Reports, Portal, CRM, Enterprise Planning and Budgeting, Balanced Scorecard ...



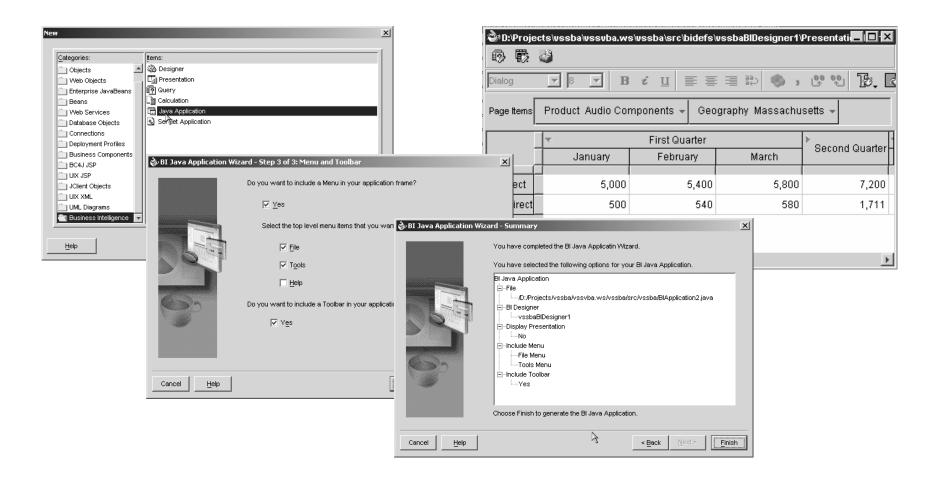
### **Business Intelligence Wizards**



- Specialized Wizards Built into JDeveloper
  - Connection Wizard
  - Calculation Wizard
  - Query Wizard
  - Presentation Wizard
  - Java Client Application Wizard
  - Servlet (JSP) Application Wizard

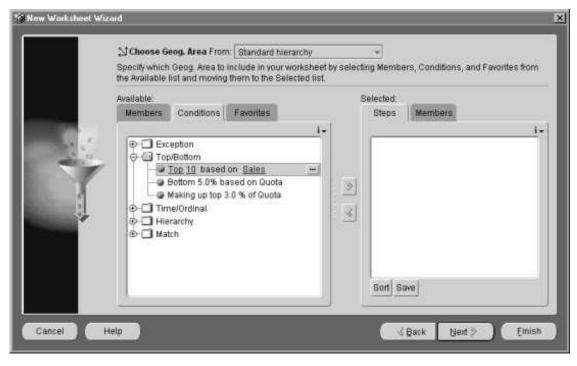
# JDeveloper BI Wizards





# **Query Builder**

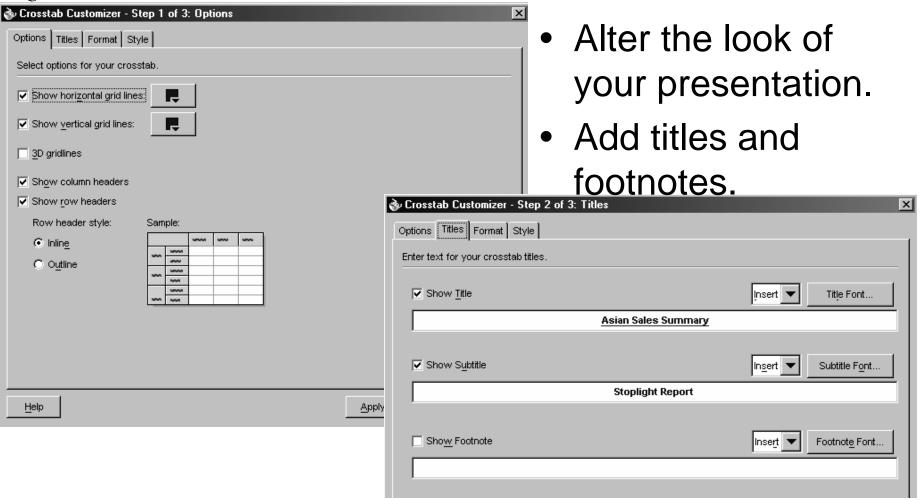




- "Brains" behind the presentation beans
  - Data provider
  - Data navigation
  - Data selection
- QueryBuilder customizer
  - Enables end user to specify advanced queries using business terms - not SQL
  - Save favorite selections

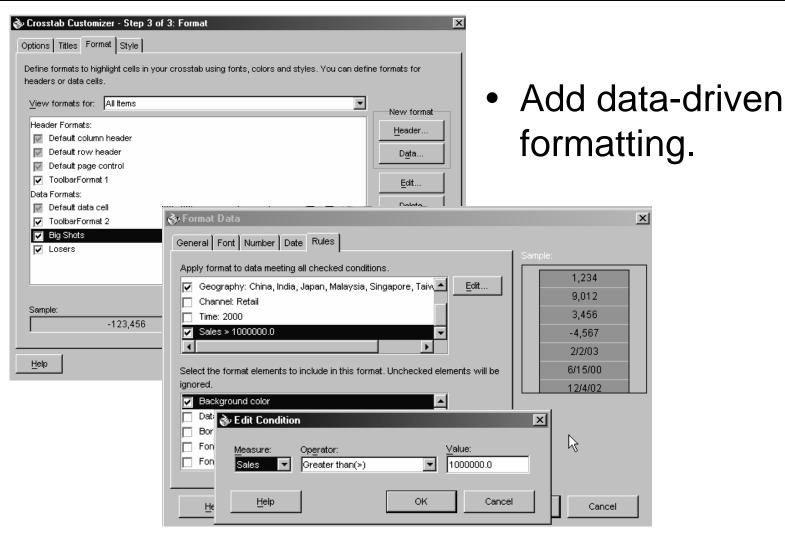
#### Customizer





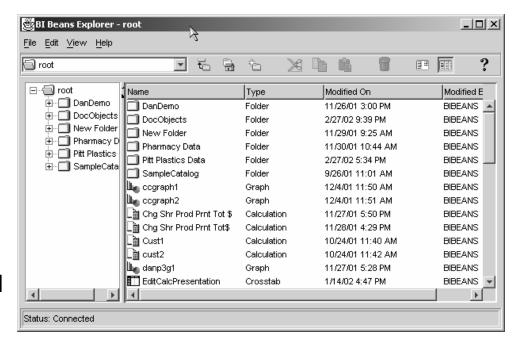
#### Customizer





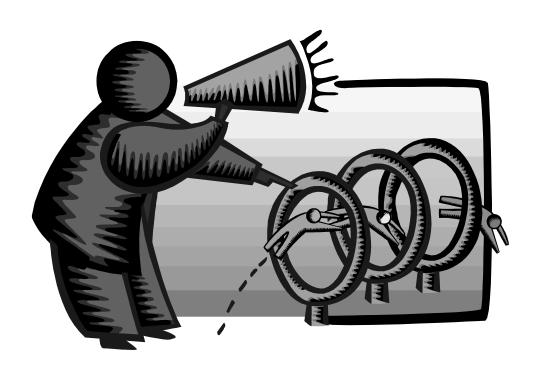
# Persistence Services – BI Catalog

- Enables end users to save personal analyses or share analyses with other users.
- Organizes information in folders
- Persisted objects include:
  - Crosstab, table and graph formatting
  - Entire queries or individual selections
  - Calculations
- Objects persisted in XML format
- Searchable



# Demonstration of BI Beans Application





# **Spreadsheet Add-in Specifics**



- Use instead of Discoverer as ETL OLAP Tool
- Allows access directly from Excel to entire OLAP cube
- Allows access to Query Editor
- Allows access to Calc Builder
- Presents data in familiar Excel interface
- Breaks down perception OLAP data "closed"
- Users love access from Excel!

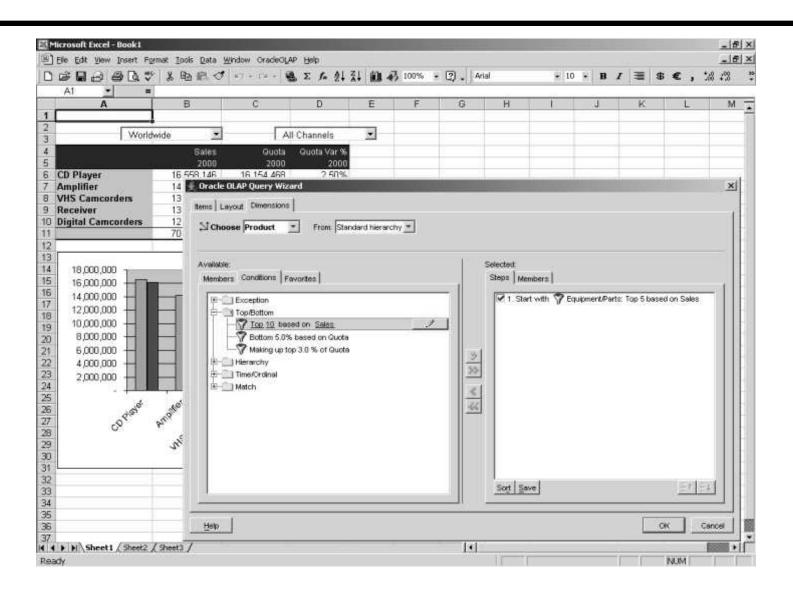
# What Does Spreadsheet Add-in Do?



- Adds OracleOLAP menu to Excel menu
- New Query gets data into Excel
- Edit Query changes selection in Excel
- Add New Calculation calls Calculation Wizard
- Allows for drilling and paging on OLAP data
- Saves queries between sessions
- Refresh Query refreshes queries from server
- Several options to modify behavior

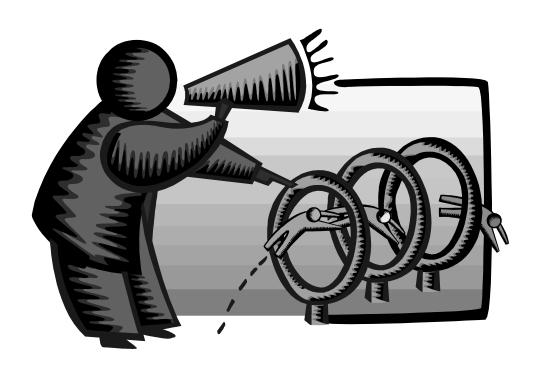
# **Spreadsheet Add-In**





## **Demonstration of Spreadsheet Add-in**





# Which Is Right For You?



#### **BI Beans**

- Need customizations
- Integrate with other non-Oracle Applications
- Need to extend in future
- Have Java programmers
- No problem with:
  - Documentation
  - Installation
  - Support
  - Training

#### Discoverer

- Want out-of-the-box setup
- Already have Discoverer
- Want Portal integration
- Like Discoverer functionality

#### **Excel Add-in**

- Want to drive from Excel
- Free (with Oracle OLAP)
- Users OK with creating own

# Platforms, Packaging



#### Available On:

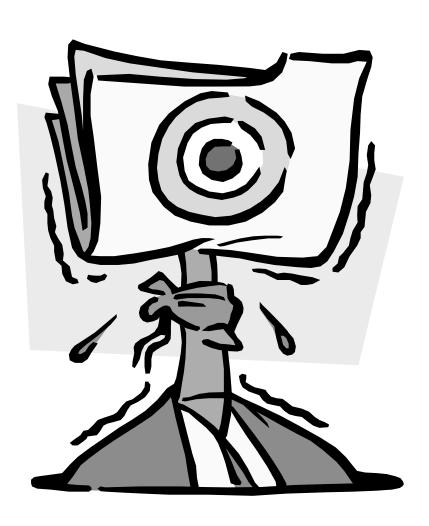
Win32(Windows NT/2000/XP/2003), Linux x86,
 Linux Itanium, Solaris, HP-UX (RISC), AIX

#### Packaging:

- Oracle Developer Suite (iDS)
- Oracle Business Intelligence
- Oracle JDeveloper (BI Beans)
- Separate Download for Excel Add-In

# **QUESTIONS?**





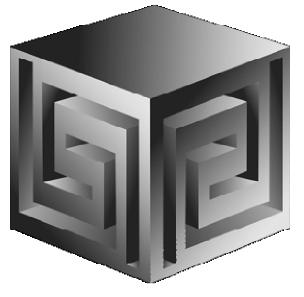
#### **More Information**



- http://www.oracle.com/technology/products/owb
  - Collateral
  - Software
  - Component Exchange
  - Discussion forum
  - SDK
  - Customer Testimonials
  - Partner Information

# Building an End to End OLAP Solution using Oracle Business Intelligence

### COLLABORATE '06 Paper # 306



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